100% book - Year 11 Booster 11C/3

Aim to memorise 100% of the knowledge on these Knowledge Organisers.



Term 4

Swindon	Academy 2023-24
Name:	
Tutor Group:	
Tutor & Room:	

"If you are not willing to learn, no one can help you.

If you are determined to learn, no one can stop you."





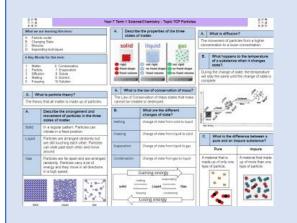






How to use your 100% book of Knowledge Organisers and Quizzable Organisers

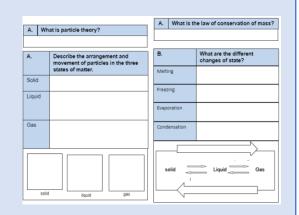
Knowledge Organisers



Knowledge Organisers contain the essential knowledge that you MUST know in order to be successful this year and in all subsequent years.

They will help you learn, revise and retain what you have learnt in lessons in order to move the knowledge from your short-term memory to long-term memory.

Quizzable Knowledge Organisers



These are designed to help you quiz yourself on the essential Knowledge.

Use them to test yourself or get someone else to test you, until you are confident you can recall the information from memory.

Top Tip

Don't write on your Quizzable Knowledge Organisers! Quiz yourself by writing the missing words in your prep book. That way you can quiz yourself again and again!

Expectations for Prep and for using your Knowledge Organisers

- Complete all prep work set in your subject prep book.
- 2. Bring your prep book to every lesson and ensure that you have completed all work by the deadline.
- 3. Take pride in your prep book keep it neat and tidy.
- 4. Present work in your prep book to the same standard you are expected to do in class.
- 5. Ensure that your use of SPAG is accurate.
- 6. Write in blue or black pen and sketch in pencil.
- 7. Ensure every piece of work has a title and date.
- 8. Use a ruler for straight lines.
- 9. If you are unsure about the prep, speak to your teacher.
- 10. Review your prep work in green pen using the mark scheme.

How do I complete Knowledge Organiser Prep?

Step 1	Step 2	Step 3
Check Epraise and identify what words /definitions/facts you have been asked to learn. Find the Knowledge Organiser you need to use. OFFICE MAY NOT THE WORLD THE WO	Write today's date and the title from your Knowledge Organiser in your Prep Book. A What is particle theory? The beay that all make is note; poly princies. A proper princip from a management of particles in the three states of make. Solid in a register patter Princips can be a stronged and the princip from the particles of the three states of make. Solid in a register patter princips can be a stronged of make. Solid in a register patter princips can be a stronged of make. Solid in a register patter princips can be a stronged of make. Solid in a register patter princip can be a stronged of make. Solid in a register patter princip can be a stronged of make from the pattern of the p	Write out the keywords/definitions/facts from your Knowledge Organiser in FULL. 29th May 2020 Properties of the states of matter Particle theory = all matter is node of particles Solid = regular pattern Particles are far croanged randomly but are 33th Jouething Each other Particles are far spart each other and mare around. Gas = Particles are far spart and are arranged randomly. Perticles corry and of energy
Step 4	Step 5	Step 6
Read the keywords/definitions/facts out loud to yourself again and again and write the keywords/definitions/facts at least 3 times. Solid = regular pattern particles yibrate in fixed position Solid = regular pattern particles yibrate in fixed position Solid = regular pattern particles yibrate in fixed position	Open your quizzable Knowledge Organiser. Write the missing words from your quizzable Knowledge organiser in your prep book. A What is particle theory? A What is the law of conservation of mass? A Describe the arrangement and more states of matter. B. What is the law of conservation of mass? New Month of particles in the three states of matter. Self quizzing Arrangement of particles in the organization of matter. Self quizzing Arrangement of particles in the organization of matter. Self quizzing Arrangement of particles in the organization of matter. Self quizzing Arrangement of particles in the organization of matter. Self quizzing Arrangement of particles in the organization of matter. Self quizzing Arrangement of particles in the organization of matter.	Check your answers using your Knowledge Organiser. Repeat Steps 3 to 5 with any questions you got wrong until you are confident. Particle theory = all matter is made of particles Solid = regular patter porticles vibrate in fixed position Liquid = particles fre arranged randomly but are still touching each other and mare around Gas = Particles are for apart arranged randomly Particles carry and are alranged randomly Particles carry and are alranged randomly Particles carry and a

Make sure you bring in your completed Prep notes to demonstrate that you have completed your prep.

AN INSPECTOR CALLS Foundation

Inspector Goole: An mysterious figure who serves as Priestley's mouthpiece

and advocates social justice. He serves as the Birling's conscience and exposes

2. Key Characters

their sins.

It merged with the labour Party industrial city in the north and was integral in developing Midlands' in 1912 the welfare state Structure: Three Act Play Socialism - Socialism is a political Pre and Post War - Before the first belief in greater levels of equality. world war, many people didn't Socialism is generally concerned with believe that a war would take ensuring that differences between place. There were strong wealth and social status are erased distinctions between upper and from society. After the two World lower classes, society was deeply Wars British society was far more patriarchal. After the second word open to socialist ideas. In An war ended in 1945, class Inspector Calls, the Inspector distinctions had been greatly presents socialist attitudes. reduced by the two wars and women had earned a more valued place in society After 1945 there was a desire for more sweeping social change. The Titanic - RMS Titanic was a Social and Moral Responsibility -British passenger liner that sank in Attitudes towards social and moral the North Atlantic ocean in the responsibility changed rapidly in morning hours of 15th April 1912, the tine between when the play killing around 1500 people. The was set (1912) and the time the Titanic was designed to be the play was written (1945). In 1912 the pinnacle of both safety and comfort, general attitude of those with and due to its enormous size and social status and wealth was quality was frequently labeled towards looking after one's own. By 'unsinkable'. In An Inspector Calls the mid-1940s however, the Labour Birling claims this, thus immediately party under Attlee won a landslide losing the respect of the audience. It election reflecting a wave of can serve as a symbol of the hubris enthusiasm towards communal and arrogance of man. responsibility for everyone in society. FORM - The play fits into three possible forms: **Crime Thriller** Well-Made Play **Morality Play** Involves a A popular type of Most popular drama from the 19th during 15th and gripping tale 16th centuries century based around a The events build to They taught the crime a climax audience lessons The audience Plot is intricate and that focused on receives clues complex the seven deadly and must guess what has Characters who happened before committed those the end sins were All is revealed by punished the climax

Biography of Priestley

Britain in 1930s

Born in Yorkshire in 1894.

Fought in the first world war

Became concerned with the

effects of social inequality in

Set up a new political party in

1942, The Commonwealth Party.

1. Context

Russia, in 1945

Era: Edwardian

Genre: Drama

Playwright: JB Priestley (1894-

First performed: In Moscow.

Set: Fictional town Brumley 'an

Dates: Written in 1945

their sins.				
Mr Arthur Birling: and greater equali	Socialist			
the upper classes. absurdity of his vie	Ideology			
Mrs Sybil Birling:	Responsibility			
charity work but co after one's-self. Fa	Hierarchy			
-	ng and initially enthusiastic, Sheila grows and changes	Patriarchy		
	y, embracing the views of the Inspector and challenging the of her parents. She becomes wiser and more cautious in her Gerald.	Prejudice		
_	early twenties, he drinks too much and forces himself upon she is pregnant with his child, he steals from his father to	Morality		
attempt to suppor	t her. Grows and changes, realises his own wrongs along with	Proletariat		
everyone else's. Co	sinessman engaged to Sheila, Gerald a relationship with Daisy	Bourgeoisie		
Renton (Eva Smith politically closest t	Renton (Eva Smith). Even though he sits between he two generations he is politically closest to Birling and fails to embrace the Inspector's message, Aristocracy			
Eva Smith: Doesn'	instead seeking to prove he wasn't real. Eva Smith: Doesn't appear in the play, but her suffering and abuse represents that of all the working classes. She also calls herself both Daisy Renton and Mrs			
Birling. The older o	haracters begin to question whether she really is one person.	Catalyst		
3. Central Theme	es	Antithesis		
	Priestley advocates a socialist message of collective responsibility for one another. The Inspector serves as his	5. Key Termino		
Social Responsibility	voice in conveying this ideology, but the younger generation also come to embrace it. The suffering of Eva Smith highlights the powerlessness of the working classes and the	Dramatic Irony		
	need for a society that protects is most vulnerable. Priestley presents a view that there is hope for change and that it lies with the younger generation. Both Sheila and Eric	Plot Twist		
Age and the Generational Divide	change for the better, maturing and becoming more empathetic as they come to embrace the Inspector's message. They also become vocal critics of their parents'	Cliffhanger		
	indifference to Eva's suffering. Priestley highlights the immense power that business owners wielded over their workers and presents them as arrogant	Stage Direction		
Class and Power	and lacking in empathy. He demonstrates Edwardian society's preoccupation with wealth and status at the cost of the individual as a way of promoting change in post-WW2	Entrances/Exit		
	Britain. At the time the play was first performed, women had just played a pivotal role in World War 2 and were empowered	Lighting		
Gender	by the freedom work provided them. In the 1912 setting, we see Sheila's growing independence vs her mother. However, the play still highlights the awful vulnerability of women and	Props		
	the outdated stereotyping of them.	Contrast and Juxtaposition		

responsibility for one another and social equality for A political viewpoint or set of beliefs, for example eology socialism. Being accountable or to blame for something, or sponsibility having a duty to deal with something. A ranking of status or power e.g. the strict class erarchy hierarchy of Edwardian England. triarchy A society in which power lies with men. An opposition to or opinion about ejudice something/someone based upon what they are e.g. working class, female etc. The belief that some behaviour is right and some is orality wrong. oletariat The working class. The capitalist class in possession of the means of urgeoisie acquiring wealth. The highest class in society and often holding titles istocracy passed from father to son, for example Lord and Lady Croft. A false front or surface-level illusion, for example the cade façade of family happiness in the opening scene of Someone or something that speeds up or triggers an talyst event. tithesis When something is the opposite of something else. Cey Terminology, Symbols and Devices When the audience is aware of something that a amatic Ironv character is not aware of, for example Birling believing war won't happen. When a story suddenly departs from its expected ot Twist path and something very unexpected happens. The final phone call. Each act ends on a particularly dramatic, revealing ffhanger moment that creates a sense of tension and anticipation. When the playwright instructs actors/director to age Directions perform in a particular way. Priestley's are unusually Characters frequently leave or enter the stage at trances/Exits dramatic moments. Some characters miss important Priestley uses stage directions to indicate how the stage should be lit. Changes to 'brighter and harder' hting for Inspector. Physical objects used in the play. The photograph plays a key role in identifying Eva. The doorbell interrupts Birling.

Deliberately placing two very different things along

side one another to draw comparisons e.g. Birling

and the Inspector.

Believing in private wealth and business aimed at

Believing in shared ownership, collective

self-reliant.

making profit for business owners. Independent and

4. Key Vocabulary

Capitalist

AN INSPECTOR CALLS Foundation

1. Context		2. Key Characte	ers	4. Key Vocabulary	1		
Playwright:		Biography of Priestley		Inspector Goole		Capitalist	
<u>Dates</u> : <u>First performed:</u>		:		Mr Arthur Birlin	g:	Socialist	
		•					
Era: Genre:				Mrs Sybil Birling	:	Responsibility	
Set:		•		Shelia Birling:		Hierarchy	
Structure:						Patriarchy	
Pre and Post War –		Socialism –		Eric Birling:		Prejudice	
				Gerald Croft:		Morality	
				Gerala Grotti		Proletariat	
				Eva Smith:		Bourgeoisie	
						Façade	
Social and Moral The Titanic –		3. Central Then	nes	Catalyst			
Responsibility –			Social		Antithesis		
		Responsibility					
		Age and the					
				Generational Divide	5. Key Terminolog	gy, Symbols and Devices	
				Dramatic Irony			
FORM – The	play fits in	to three poss	ible forms:	Class and	Plot Twist		
Well-Made Play	Morality	Play	Crime Thriller	Power		Cliffhanger	
. . .		•	Gender	Stage Directions			
•	 .			Gender		Entrances/Exits	
						Lighting	
	.					Props	
•						Contrast and	
						Juxtaposition	

Science T3 Y11 B5.16 Mainstream Adaptations, interdependence, and competition

Ecosystems

An ecosystem is all the living organisms within an area (community) plus the physical habitat



Interdependence

Organisms rely on each other for...

- Food
- Shelter / nesting sites
- Seed dispersal



photosynthesise

Competition

Competition between organism occurs when resources within an ecosystem are limited.
Animals and plants compete for different resources.

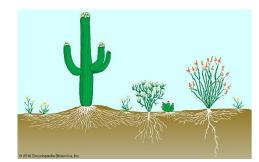
Plants	Animals
Light	Food
Space	Mates
Minerals ions	Territory
Water	

Biotic and Abiotic Factors

Factors that affect the number of organisms

Biotic – living	Abiotic – non-living
 availability of food new predators arriving new pathogens one species outcompeting another so the numbers are no longer sufficient to breed. 	 light intensity temperature moisture levels soil pH and mineral content wind intensity and direction carbon dioxide levels for plants oxygen levels for aquatic animals.

Plant adaptations



Plants in desert areas have:

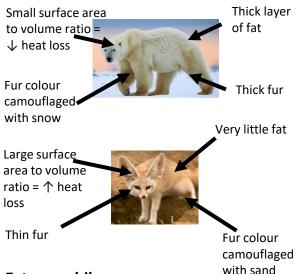
- deep roots to maximise water uptake
- thin/no leaves to minimise water loss
- Spines to stop them being eaten

Animal Adaptations



Can be:

- Structural a feature of the organism's body (e.g. thick fur, bright colours, camouflage)
- Behavioural responses from the organism
 (e.g. hibernation, migration, huddling together)
- Functional a body process (e.g. camel breaking down hump of fat into water, producing little urine



Extremophiles

Extremophiles are organisms that live in extreme environments.

Extreme environments = high temperatures, high pressure or high salt concentration.

E.g. bacteria living in deep sea vents = extremophiles.

Science T3 Y11 B5.16 Mainstream Adaptations, interdependence, and competition

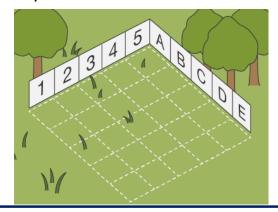
1. What is a community?	 Name two biotic factors that can affect organisms within a habitat 	Name the three types of adaptations
2. What is an ecosystem?		Name one behavioural adaptation
3. Give two things that animals rely on plants for	2. What does the term 'abiotic' mean?	3. How are animals adapted to live in cold climates?
4. Give two things that plants rely on animals for	3. Name two abiotic factors	4. What are extremophiles?
5. What is the term given to the predator at the very top of a food chain?		5. What is the surface area : volume ratio like on
6. Why are green plants known as producers?	4. Why do some plants have spines instead of leaves?	desert animals?
7. Name two resources plants compete for	Name two ways plants are adapted for living in desert climates.	6. Give an example of an extremophile
8. Name two resources animals compete for		

Science T3 Y11 B5.16 Mainstream Adaptations, interdependence, and competition

Required practical – Estimating Populations (Measuring abundance)

- 1. Calculate area of site.
- 2. Divide site up into a numbered grid
- 3. Use a random number generator to pick coordinates.
- 4. Randomly throw the 0.25m² guadrat at those coordinates.
- 5. Count the number of particular organism in the quadrat.
- 6. Repeat steps 3-5 ten times (minimum).
- 7. Calculate mean number of organism.
- 8. Calculate estimated number organism in site using the following equation: $area\ of\ site$

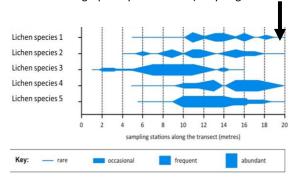
 $\frac{area of stre}{area of quadrat} x mean$

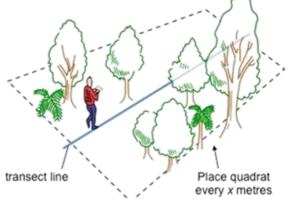




Required Practical - How populations may change over a distance (Measuring distribution)

- 1. Place tape measure (a transect line) through ecosystem being investigated.
- Place quadrat at regular, random intervals along the transect line and count the number of particular organisms.
- 3. Draw a distribution graph of your results. (They might look like this.)

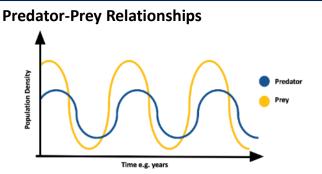




- What is the minimum number of times the organism should be counted when estimating population size?
- 2. What is a quadrat?
- 3. What is the equation used to estimate population size?
- 4. How can you ensure the quadrat is randomly placed throughout the site?

- 1. What is a transect line?
- 2. What is a transect line used to investigate?
- 3. How is the quadrat placed?

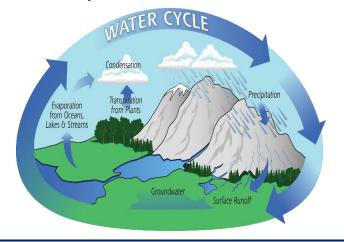
Science T3 Y11 B5.17 Mainstream - Organising an ecosystem

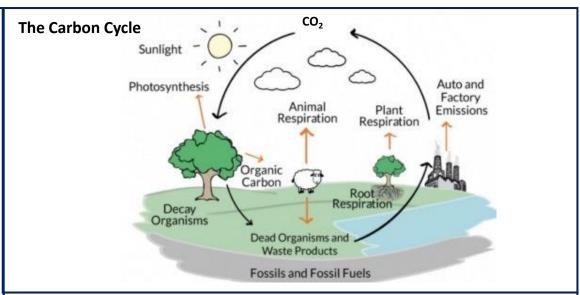


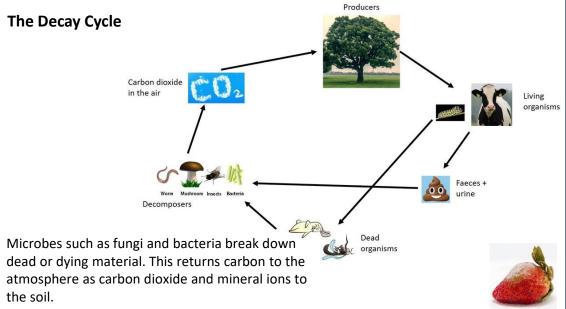
Population increases and decreases follow similar pattern in a cycle because they affect each other – more prey = more food for predator.

However predator and prey not 'in phase', e.g. predator population changes are delayed as it takes time for the predator population to grow.

The Water Cycle

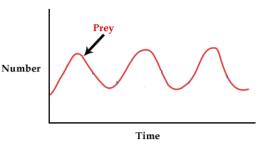






Science T3 Y11 B5.17 Mainstream - Organising an ecosystem

 Sketch the line to show how the predator population would change on the graph below



1. What are the main stages in the water cycle?

- 1. Which process takes carbon into plants?
- 2. What do plants make with the carbon (and water)
- 3. Name 2 process that releases carbon into the atmosphere as carbon dioxide.
- 4. What happens to carbon that gets trapped deep underground for millions of years?

- 1. Which types of microbes cause decay?
- 2. What can decay release into the environment?

Science T3 Y11 B5.18 Mainstream Biodiversity and ecosystems

Biodiversity

Biodiversity is a measure of the variety of different organisms living in an area/ecosystem.

Human Impact on Biodiversity

Trainian impact on Dioanterony			
Waste management	Rapid growth in the human population = more resources are used and more waste is produced – this contributes to pollution. Can occur in water, in air and on land.		
Land Use	Humans reduce the amount of land available for other animals and plants by building, quarrying, farming, dumping waste and the destruction of peat bogs.		
Deforestation	In tropical areas it has occurred to provide land for cattle and rice fields or grow crops for biofuels.		
Global Warming	Levels of carbon dioxide, methane and water vapour in the atmosphere are increasing, and contribute to 'global warming'. This can cause sea level rises, flooding, changes in species distribution, changes in migration patterns.		

Maintaining Biodiversity

- breeding programmes for endangered species
- protection of rare habitats
- reintroduction of hedgerows
- reduction of deforestation and CO₂ emissions
- increased recycling to avoid landfill

Water pollution

- Fertilisers: nitrates from fertilisers are easily washed from the soil into stream, lakes and river.
- Untreated sewage: contains high levels of nitrates and can be washed into rivers or pumped into the sea.
- Toxic chemicals: from landfill sites can also be washed into waterways.

- 1. What is biodiversity?
- 1. What is the impact of waste management on biodiversity?
- 2. What is the impact land use on biodiversity?
- 3. What is the impact of deforestation biodiversity?
- 4. What is the impact of global warming on biodiversity?
- 1. How is biodiversity maintained?
- 1. Give three causes of water pollution?

Land pollution

- Household waste: toxic chemicals from landfill sites can leak into the soil.
- Industrial waste: toxic chemicals from industrial process can poison large areas.
- Agricultural waste: pesticides and herbicides get into the soil and can be washed into streams and rivers. They can also become part of the food chain and be passed up the food chain causing dangerous levels in the top predators (bioaccumulation).

Air pollution

- Acid rain: sulphur dioxide and nitrogen dioxides dissolve in rain turning it acidic.
- Smog: a haze caused by smoke particles and acidic gases.
- Smoke pollution: particulates (tiny solid particles) reflect the sunlight causing global dimming.

The greenhouse effect Some heat escapes into space The greenhouse effect SPACE Some heat trapped by greenhouse gases travels back to Earth EARTH

- 1. Give three causes of land pollution?
- 1. Give three examples of air pollution?
- 1. What is the greenhouse effect?

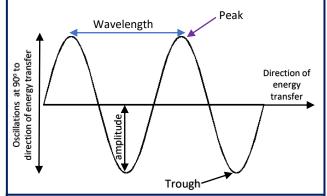
Science T3 Y11 P4.12 Mainstream Wave Properties

Transverse Waves

- Oscillations (vibrations) **perpendicular** to direction of energy transfer.

Examples:

- Electromagnetic waves
- Ripples on water.



Longitudinal Waves

- Oscillations (vibrations) are **parallel** to direction of energy transfer.

Examples:

- Sound waves

Oscillations are parallel to the direction of energy transfer

Compression rarefaction Direction of energy transfer

Provided to the direction of energy transfer transfer

Sound waves have areas of compression and rarefaction.

Compression = particles pushed closer together Rarefaction = particles are further apart

Wavelength

Properties of Waves

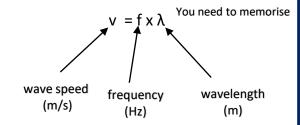
Amplitude – maximum displacement from undisturbed position.

Wavelength – distance from a point on one wave to the equivalent point on the next wave.

Frequency – number of waves passing a point each second.

Frequency is measured in Hertz (Hz) 1Hz = 1 wave per second.

Wave speed – the speed at which energy is transferred through a medium.



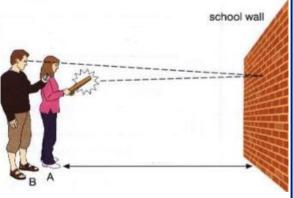
Measuring speed of sound waves in air

- Stand 50m from a large flat wall.
- One person claps/bangs bricks
- Measure time taken to hear the echo.
- Calculate speed of sound using:

Speed = distance x time

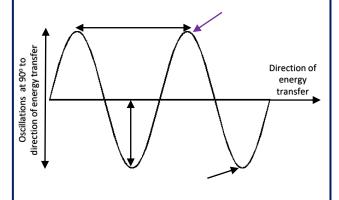
- Remember distance is double (in this case, 100m) as it travels to the wall and back.
- Take several measurements and calculate the mean to reduce error.

This is unlikely to produce an accurate value for sound in air (330 m/s) as the reaction time of the person operating the stopwatch is likely to be a significant proportion of the time measurement.



Science T3 Y11 P4.12 Mainstream Wave Properties

- 1. How are transverse waves produced?
- 2. Label the wave features below.



- 1. Describe a longitudinal wave
- 2. Give an example of a longitudinal wave.
- 3. Label an area of compression and rarefaction in the diagram below



1. Define the following:

Amplitude

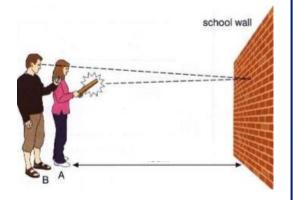
Wavelength

Frequency

2. What are the units for frequency?

3. What is the equation linking frequency, speed and wavelength?

1. Describe a method to investigate the speed of sound waves in air.

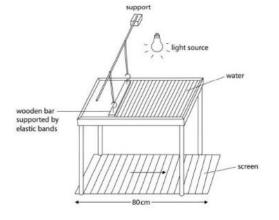


- 2. What is the biggest source of error in this investigation?
- 3. What is the speed of sound in air?

Measuring waves in a liquid

Equipment

- Ripple tank
- Measuring ruler
- Stop watch



Method

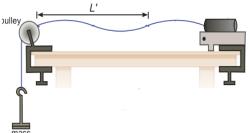
- 1. Set up the equipment as shown and turn on the motor to produce low frequency waves so that they are able to be counted.
- 2. Adjust the lamp until pattern is seen clearly on white screen underneath
- 3. Use a ruler to measure the length of a number of waves (e.g 10) and divide the length by the number of waves to give wavelength. This improves the accuracy of the measurement.
- Record the waves using a camera or mobile phone. Count the number of waves passing a point in 10 seconds using a stopwatch and slowing the recording down.
- 5. Divide the number of waves counted by the time to give frequency.
- 6. Use $v = f \times \lambda$ to calculate the wave speed. Repeat for different frequencies of the motor.

Ехр	Length of 10 waves (cm)	Wavelength of 1 wave (cm)	Number of waves in 10 s	Frequency (Hz)	Speed (cm/s)
1	65	0.65	121	12.1	7.9
2	50	0.5	155	15.5	7.9
3	42	0.42	187	18.7	7.9

Measuring waves in a solid

Equipment

string, vibration generator, hanging mass set and pulley



- Method

 1. Set up the equipment as shown.
- 2. Turn on the vibration generator
- 2. Turn on the vibration generator
- 3. Adjust the length of the string until a standing wave is achieved
- 4. The frequency can be read from the vibration generator
- Measure as many complete waves as possible using a rule
- Divide the length by the number of waves to give wavelength
- 7. Calculate speed using $v = f x \lambda$

Conclusion:

In both experiments, when you increase the frequency, the wavelength decreases – the speed remains the same in the same medium

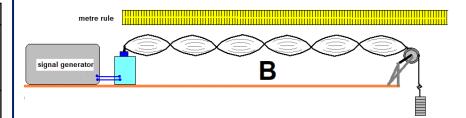
Science T3 Y11 P4.12 Mainstream Wave Properties Required Practical – investigating wave in a solid and a ripple tank

1. Complete the table below to explain the method in calculating the speed of waves in a ripple tank.

Step	Reason
Fill the ripple tank with water,	Reason
1	
switch on a lamp and place white	
card underneath the tank.	
Switch on the motor and adjust it	
to give low frequency waves	
Place a stopwatch next to the card	
and record the waves, with the	
stopwatch in view for 10 seconds	
Play the recording in slow motion,	
count the number of waves	
passing a certain point and divide	
this by 10	
Measure the length of 10 waves	
by taking a picture of the card	
with a ruler on it.	
Divide the length by 10	

- 2. If the length of 10 waves is 55cm, what is the wavelength of 1 wave?
- 3. If there are 210 waves in 10 seconds, what is the frequency?

1. When investigating waves produced by a vibration generator on a string, how do we know the frequency?

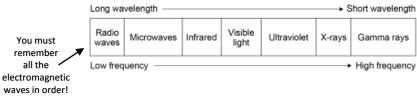


- 2. How many complete waves are shown in the image above?
- 3. If the length from the generator to the pulley was measured at 66 cm, what is the wavelength?
- 4. Why is it better to measure multiple waves and divide to find wavelength rather than measure one single wave?
- 5. What happens to wavelength when frequency increases?
- 6. What happens to wavelength when frequency decreases?

Science T3 Y11 P4.13 Mainstream Electromagnetic waves

The Electromagnetic Spectrum

- All transverse waves
- Transfer energy from the source of waves to an absorber.
- All travel at the same **velocity** through a vacuum or air **speed of light**.
- Speed of light = 300,000.000 m/s



Wave	Use	Other information
Radio waves	Television and radio	Easily transmitted through the air. Harmless if absorbed by the body.
Microwaves	Satellite communications and cooking food	Can be harmful when internal body cells become heated by over exposure.
Infrared	Electrical heaters, cooking food and infrared cameras	Can cause burns to skin
Visible light	Fibre optic communications	Only EM wave detectable by human eye.
Ultraviolet	Energy efficient lamps, sun tanning	Causes skin tanning and can lead to burns or skin cancer.
X-rays	Medical imaging and airport security scanners.	Very little energy is absorbed by body tissues. Passes through the body.
Gamma rays	Sterilising medical equipment or food and treatment for some cancers.	They can lead to gene mutation and cancer.

- State two properties of electromagnetic waves.
- 2. Write the EM spectrum in order of increasing wavelength
- Write the EM spectrum in order of increasing frequency
- 4. How fast do electromagnetic waves travel?
- 5. State the uses of:
- a) radio waves
- b) microwaves
- c) infrared
- d) visible light
- e) ultraviolet
- f) x-rays
- g) gamma rays

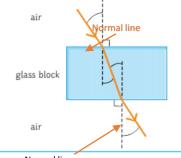
Ray diagrams

- You need to construct **ray diagrams** to show how a wave is **refracted** at the boundary of a different medium.

Less dense → More dense (e.g. air to glass)

- Ray **slows down** and bends **towards the normal** line.

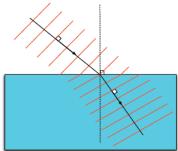
More dense → Less dense (e.g. glass to air)



Normal line

- Ray speeds up and bends away from the normal line.

The ray bends because different parts of the wavefront cross the boundary at slightly different times –



If wave hits medium at an angle of 90° then the ray will slow down but will not be refracted.

- 1. What happens when a ray goes from a less dense \rightarrow more dense medium?
- 2. What happens when a ray moves from a more dense \rightarrow less dense medium?
- 3. What is the line at 90° to a surface called?
- 4. What happens if a ray hits a medium at 90°?
- 1. What type of current do radio waves create when absorbed?
- 2. What is the frequency of the current produced by a radio wave of frequency 250Hz?

Science T3 Y11 P4.13 Mainstream Electromagnetic waves—Required Practical – Infrared radiation

Aim

Investigate how the amount of infrared radiation **emitted** (given out) by a surface depends on the nature of that surface.

In this investigation you are finding out which type of surface emits the most infrared radiation:

- Dark and matt
- Dark and shiny
- Light and matt
- Light and shiny

Method

- 1. Place Leslie cube on a heat proof mat.
- 2. Once the kettle has boiled, fill the Leslie cube with water.
- 3. Hold the infrared thermometer 5cm from the first surface
- 4. Record the temperature
- 5. Repeat the experiment three times on each surface and calculate mean for each surface.

Independent variable: surface

Dependent variable: temperature of the air (infrared radiation

emitted)

Control variables: Temperature of the water inside, the distance

between the cube surface ad the infrared thermometer





In this investigation you are finding out which type of surface absorbs the most infrared radiation:





Method

- 1. Fill a black and a silver can with water from the tap.
- 2. Take the temperature of the water in each can
- 3. Place the infrared thermometer 5cm from the cans
- 4. Leave for at least 10 minutes
- 5. Record the temperature of the water in each can and calculate the rise in temperature

Independent variable: surface of the can

Dependent variable: Temperature increase of the water

(infrared radiation absorbed)

Control variables: Temperature of the water inside, the distance between the cube surface ad the infrared

thermometer

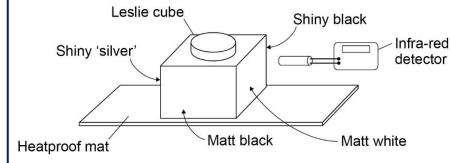
Conclusion

Black matt surfaces absorb and emit the most infrared radiation.

White/silver and shiny surfaces are poor emitters and poor absorbers of infrared radiation

Science T3 Y11 P4.13 Mainstream Electromagnetic waves—Required Practical – Infrared radiation

1. Describe how you could use the equipment below to investigate the emission of infrared by different surfaces.



 A student was investigating the amount of infrared radiation absorbed by water in cans with different surfaces.





Name the...

Independent variable:

Dependent variable:

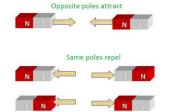
Control variables:

- 2. What kind of surfaces are the best emitters of infrared radiation?
- 3. Why does the water in the silver can heat up less than the black can?

Science T3 Y11 P4.15 Mainstream Electromagnetism

Magnets

- Have two poles - **north** and **south**.

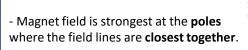


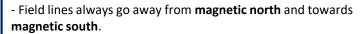
- Like poles will repel each other (e.g. N-N or S-S)
- Opposite poles will attract (e.g. N-S)
- Magnetism is a non-contact force magnets do not need to be touching for effect to be observed.

Magnetic materials: only iron/steel, cobalt and nickel are magnetic.

Magnetic Fields

Magnetic field = the area surrounding a magnet where the force will act on another magnet or magnetic material.





Earth's Magnetic Field

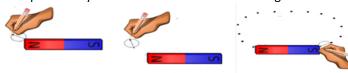
- Earth produces a magnetic field.
- Magnetic compasses use this to help navigation.
- The core of the Earth is made of **iron** (magnetic).

Plotting Magnetic Field Lines

A magnetic compass can be used to plot and draw the magnetic field lines around a magnet.

You need to be able to describe this method!

- 1. Place the bar magnetic in centre of paper.
- 2. Place a plotting compass at one end of the magnet.
- 3. Put a pencil dot at the place the compass arrow is pointing to
- 4. Move the compass to line up the tail of the compass needle to the dot you just made.
- 5. Repeat until you reach the other end of the magnet

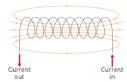


Join the dots using a line – this is the magnetic field line.
 Mark on the direction the arrow pointed – it should run
 N→S

Electromagnetism

- When a current passes through a wire, a magnetic field is produced
- The direction of the field can be found by the right hand thumb rule
- curl the fingers of the right hand around the wire and point the thumb in the direction of the current (+ to -)
- The direction of the circular field is shown by the fingers
- Strength of magnet can be increased by increasing the current
- When the current is switched off, the magnetic field is lost

Coiling the wire will form a solenoid.



To increase strength of magnetic field around a solenoid you can:

- Add an iron core
- Increase number of turns in coil
- **Increase the current** passing through wire

Electromagnets

- Electromagnet is a solenoid with an iron core.
- Are **induced magnets** (can be turned on and off)

Uses = electric motors, loudspeakers, electric bells, scrapyards.

Types of magnets

Permanent magnet

- Produces its own magnetic field.
- Magnetism cannot be turned on or off.

Induced magnet

- Induced magnet = a material which becomes magnetic when placed in a magnetic field.
 - Induced magnets only attract other materials and lose magnetism when removed from the magnetic field.

Science T3 Y11 P4.15 Mainstream Electromagnetism

 Name the two poles on a magnet. 	1. What is a magnetic field?	 What is produced when a current flows through a wire?
2. What will like poles do?	2. Where is the magnetic field the strongest?	
	3. Which direction do the field lines go?	2. How can you increase the strength of a magnetic field of a straight wire?
3. What will opposite poles do?	4. Draw the magnetic field around a bar magnet.	
		3. What is produced when you coil the wire?
4. Why is magnetism a 'non-contact' force?	5. What is the Earth's core made of?	Win C.
contact force:	6. What can the Earth's magnetic field be used for?	4. How can you increase the magnetic field around a solenoid? (3 ways)
5. Which metals are magnetic?		field around a solenoid: (3 ways)
1. What are the two types of magnets?	 Describe a method to plot the magnetic field of a bar magnet. 	
		5. What is an electromagnet?
2. Name two differences		
between these two types of magnets.		6. What is meant by induced magnet?
		7 State 2 uses of electromagnets
		7. State 2 uses of electromagnets.

Year 11 OCR A Term 1 – People of the world

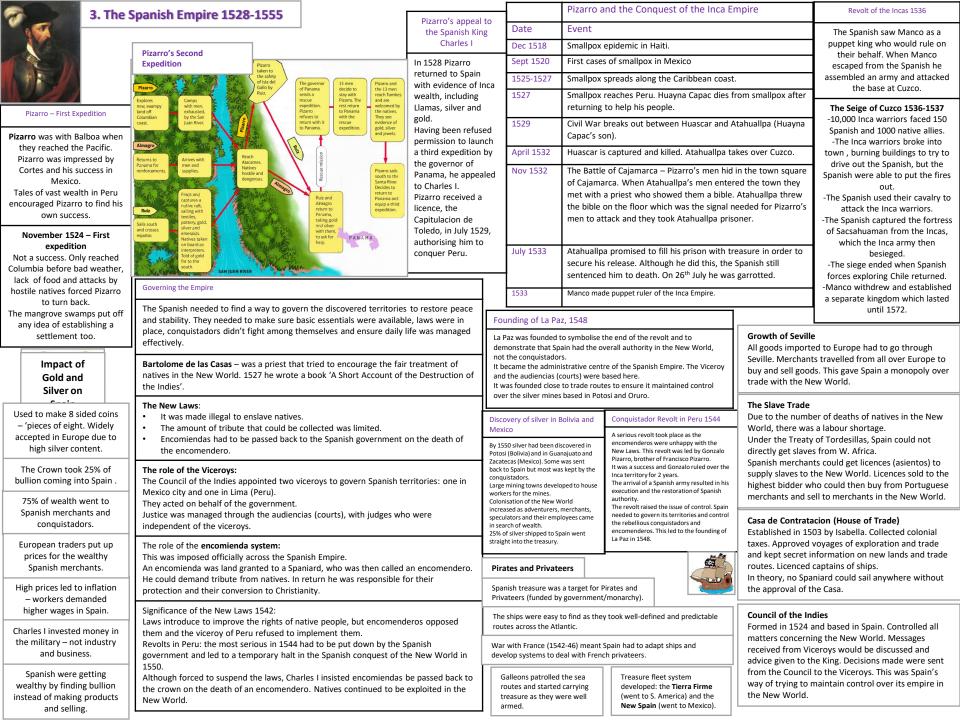
				D MILES		an davalanmas::10	F Miles in Nimonia litta C			
		we measure development				en development?	E. What is Nigeria like?			
Life expectan	псу	The average lifespan of so	•	Natural resource	es Fuel sources (oil, gas) can be tra Access to clean, safe water		d. Nigeria's environmental,/ political/ economic context			
Birth rate		Number of live births per 1	000 per year	Colonialism		try goes into another				
GDP per capi	oita	An average of the national person per year in \$	Colorilation	country ar	nd claims they are in power. steal their raw materials.	Nigeria is an EDC in west Africa. It borders Niger to the north and Benin to the west. Nigeria lies on the Atlantic Ocean.				
Literacy rate		Percentage of people over and write	the age of 15 who can read	Industrialisation	and increa	are built, increasing trade asing economic	Nigeria has a tropical climate in the South (near the Niger delta) and semi-desert			
Death rate		Number of deaths per 1000) people per year		developme	ent	climate in the North.			
HDI		Measures life expectancy, capita. Scored 0-1, 0 is low		Trade		r or unfair. Helps a country neir economy.	Nigeria was colonised by the UK and became independent in 1960 It has high levels of international migration			
Internet users	S	Percentage of people who	have access to the internet	Climate		limate (too hot or too cold) dustry and affect health	due to jobs in the oil industry			
A.	Но	ow can we measure develop	oment?		Will lillille lil	dustry and affect fleatin	Agriculture in Nigeria provides a stable			
		POSITIVE	NEGATIVE				food supply for much of West Africa Nigeria has had a stable government since			
Life		nows condition of	Does not consider political	C. The diff	erent types of a	id	2015			
expectancy V		althcare and quality of rvices	factors such as war	Aid		y or organisation gives	What has enabled Nigeria to develop?			
Birth rate	Shows development of		Does not consider how long		resources to another country (e.g. Money, products or technologyp		With a population of 182 million,			
	hea	althcare (e.g., ntraception)	babies survive in the country	Bi lateral aid	'	d given by one country to	Nigeria has the largest population of			
GDP per capi						has 'strings' attached.	any African country.Nigeria has grown mainly through the export of raw materials such as			
орг рег сарг	cou	untry's population is uality of life)	Very small/large populations can disrupt data (e.g. China)	Multilateral aid	Given by many different countries or charity organisations (e.g. Oxfam, red cross)					
Literacy rate	edi	lows the quality of ucation received in a untry	Does not consider other factors that disrupt education (e.g. water collection)	Short-term aid	Aid given to su	pport a country following a fter an earthquake)	 oil, oil palm and cocoa. They export In 2014 it has the highest GDP in 			
Death rate	hea	nows the quality of althcare/ disease/ od/water	Can be disrupted if country has an elderly population (Japan)	Long-term aid	_ ~	a long period of time to try's development (e.g. d)	Africa			
HDI		ses a combination of easures= more accurate				Factors contributing to	Nigeria's economic growth			
Internet users		nows the development of	Does not consider the quality		Imports	Goods coming into a coun	try			
internet users		rastructure in a country	of this infrastructure		Exports	Goods leaving a country				
D. How d	loes aid	promote and hinder develo	opment?		International	When one country (e.g. 1)	JK) funds businesses in another country (e.g.			
Promote	usir		t's healthcare, communications gy from more developed nations fter a natural disaster.		investment	Nigeria)				
Hinder	Aid	l can hinder a country's devel	opment by encouraging depend tions. If a government is corrupt,		Population structure	The 'make-up' of the popu	ulation. E.g how old or young/ males and females.			
	in a	aid could be used in the wron	g places (e.g. armament). Tied a pend money buying goods from	aid can put a	Employment structure	How the workforce is div	vided up (primary/ secondary/ tertiary)			

Year 11 OCR A Term 1 – People of the world

			•	_		_			
A.	How	can we measure development	?	В.	What h	as caused uneve	n development?	E.	What is Nigeria like?
Life expe	ectancy			Natur	ral resourc	es			geria's environmental,/ political/ economic
Birth rate)							COI	<u>ntext</u>
GDP per	capita			Color	nialism				
Literacy	rate			Indus	trialisatior	n			
Death ra	te								
HDI				Trade	e				
Internet (users			Clima	ate				
A.		How can we measure develo	pment?						
		POSITIVE	NEGATIVE						
Life expectan	псу			C.	The diff	erent types of aid	d 	Wh	nat has enabled Nigeria to develop?
Birth rate				Aid					
				Di L				-	
GDP per	capita			_ Bi late	eral aid				
				Multil	ateral aid				
Literacy	rate			Short	-term aid			1	
Death ra	te			Long	term aid				
HDI			x				1]	
. 1.5.1			^				Factors contributing to	Niger	ia's economic growth
Internet (users					Imports			
D. Ho	ow does	aid promote and hinder deve	Iopment?	<u> </u>		Exports			
						International investment			
Promote									
Hinder						Population structure			
						Employment structure			

Where is Rio?	Year 11 OCR A Term 1 – People of the world	K.			
Rio de Janeiro is located in South America. It is located in south Brazil. It borders the Atlantic Ocean.	H. Where do people in Rio come from?	Sustainable Management in Rio- Transport	Due population growth, means that the use of cars has grown by 40% in the last 10 years.		
 G. Why is Rio de Janeiro a global city? Until 1960 Rio was the capital of Brazil however this has not changed to Brasilia. Rio is still very important. Brazil is in an Emerging Developing Country. This means that it is experiencing rapid economic growth Rio is a mega-city. This means it has a population of over 10 million people. The exact population of Rio is unknown however it is over 18 million. Rio is the cultural capital of Brazil with an annual carnival and over 50 museums. It is also a UNESCO World Heritage Site. In 2014 the world cup took place in Rio In 2016 Rio hosted the Olympics. 	 Migration accounts for 65% of urban growth in Rio de Janeiro. Largely people come from Europe, in particular Portugal because they speak Portuguese in Rio. However, large numbers of people come from other parts of Brazil including the Amazon Basin because there are better jobs, higher income, improved medical care and education. People also travel from other countries in South America- Argentina/ Bolivia due to the cultural opportunities in Rio. Many people come from the USA and UK. These are largely people who are highly skilled and are 		They have expanded the public transport system which is a metro that runs under the bay and connects various parts of Rio. More and more people are using the metro system and buses; however, they are no extremely busy as there aren't enough services to go around. They have also put tolls into the city centre, this means that traffic is reduced because people don't want to pay. Lastly, they have made busy roads one way in rush hour. Car use has reduced slightly, however many still use cars for their own safety.		
High Mass Consumption The Drive to Maturity UK 1820 USA 1850 USA 1850 USA 1850 Take Off Trace Off Trace Off Trace Off	 attracted due to the growing secondary and tertiary industry (specifically in oil exploration). Many people come from China and Japan, this is because Rio de Janeiro has a growing finance and banking industry which is well paid. I. How has migration influenced the character and way of life 	Sustainable Management in Rio- Housing	Hillsides were secured and new health and education facilities were built in these areas, however the budget of US\$1Billion is probably not going to be enough to do this in every Favela. It has also led to rent rising and many people can't afford to live in their old homes.		
F. What is Rostow's model? Human Influenc e In the future Nigeria may develop to stage 4 They will do this by becoming more self-reliant by improving education. This will lead to increase in tertiary employment such as nursing and IT support.	within Brazil? Copacabana Beach: The beaches in Brazil are stunning and so are the natural surroundings. Rio is one of the most visited cities in the southern hemisphere. It is a UNESCO world Heritage Site which means that it should be protected from environmental harm. Crime and government: Due to over population, there are not many jobs which means that many people must resort to crime. As a result, gangs often rule over the favelas. Police have been sent in to pacify these slum areas (make peaceful) with the aim to improve quality of life for people living there.	Sustainable Management in Rio- Waste	As we saw before, the largest problems concerning waste disposal are in the Favelas. Many are built on steep slopes and have few proper roads meaning that it is difficult for waste collection lorries to get through. Imagine if rubbish in Swindon wasn't collected every week – it would pile up outside our houses, attracting rats and foxes. It would also really smell. The waste in Rio does the same, it builds up and pollutes the water system spreading diseases like Cholera. To reduce this, a power plant has been set up near the University or		
Positive impacts of urbanisation Employment opportunities in banking, finance and insurance. Good infrastructure (roads) which link different areas together. Better quality of life More jobs in secondary and tertiary sectors	Negative impacts of urbanisation 40% of people living in favelas do not have a job. Due to unemployment there's not much tax being paid by a large proportion of the population. Not enough houses – 40% of population live in favelas (illegal squatter settlements). Only 50% of people have access to healthcare. Air pollution – 5,000 deaths/year		Rio which uses methane gas from rotting rubbish to produce energy. This is more environmentally friendly than a lot of electricity production, however it does release some methane which is a greenhouse gas. It consumes 30 tonnes of rubbish a day (that's 2 busses) and produces electricity for 1000 homes. However, because of the methane gas it can be a stinky business.		

Where is Rio?	Year 11 OCR A Term 1 – People of the world	K.			
Rio de Janeiro is located in South America. It is located in south Brazil. It borders the Atlantic Ocean.	H. Where do people in Rio come from?	Sustainable Management in Rio- Transport	Due population growth, means that the use of c has grown by in the lastyears.		
 Why is Rio de Janeiro a global city? Until 1960 Rio was the capital of Brazil however this has not changed to Brasilia. Rio is still very important. Brazil is in an Emerging Developing Country. This means that it is experiencing rapid economic growth Rio is a mega-city. This means it has a population of over 10 million people. The exact population of Rio is unknown however it is over 18 million. Rio is the cultural capital of Brazil with an annual carnival and over 50 museums. It is also a UNESCO World Heritage Site. In 2014 the world cup took place in Rio In 2016 Rio hosted the Olympics. 	 Migration accounts for 65% of growth in Rio de Janeiro. Largely people come from Ee, in particular Portugal because they speak Pe in Rio. However, large numbers of people come from other parts of Brazil including thebecause there are, improvedand education. People also travel from other countries in South America Many people come from the USA and UK. These are largely people who areand are attracted 	No-Transport	They have expanded thesystem which is a m that runs under the bay and connects various parts of Rio. More and more people are using the and buses; however, they are now extremely busy as there They have also put tolls into the city centre, this means that traffic is Lastly, they have made one way in rush hour. Car use has reduced slightly, however many still use cars for their own safety.		
High Mass Consumption The Drive to Maturity UK 1820 USA 1850 Take Off UK 1790 Pre-conditions USA 1890 Pre-conditions	due to theindustry (specifically in oil exploration). • Many people come from, this is because Rio de Janeiro has a growingindustry which is well paid.	Sustainable Management in Rio- Housing	Hillsides were secured and news were built in these areas, however the budget of US\$1Billion is probably not going to be enough to do this in every Favela. It has also led toand many people can't afford to live in their old homes.		
The Traditional Society	I. How has migration influenced the character and way of life within Brazil? Copacabana Beach: The beaches in Brazil are stunning and so	Sustainable Management in Rio- Waste	As we saw before, the largest problems concerningare in the Favelas. Many are built onand have fewmeaning that it is difficult forlorries to get through. Imagine if rubbish in Swindon wasn't collected every week — it would pile up outside our houses, attracting It would also The waste in Rio does the same, it builds up and pollutes the water system spreading To reduce this, a has been set up near thewhich usesfrom		
F. What is Rostow's model? Human Influenc e In the future Nigeria may develop to This will lead to increase in such as nursing and IT support.	are the natural surroundings. Rio is one of the most visited cities in the southern hemisphere. It is a UNESCO world Heritage Site which means that it should be protected from environmental harm. Crime and government: Due to, there are not many which means that many people must resort to As a result, often rule over the Police have been sent in to pacify these slum areas (make) with the aim to improve quality of life for people living there.				
Positive impacts of urbanisation	Negative impacts of urbanisation		environmentally friendly than a lot of electricity production,		
Employment opportunities in Good infrastructure (Better More jobs in sectors	 40% of people living in fs do not		however it does release some methane which is a greenhouse gas. It consumes of rubbish a day (that's 2 busses) and produces electricity for 1000 homes. However, because of the it can be a stinky business.		



3. Th	e Spanish Empire 1528-1555	Disagra's appeal t	_	Pizarro a	and the Conquest of the Inca E	mpire	Revolt of the Incas 1536
a Car	•	Pizarro's appeal t the Spanish King		Event			
	Pizarro's Second	Charles I	Dec 1518				
	Expedition Pizarro taken to		Sept 1520				
I NAME OF THE PARTY OF THE PART	the safety		1525-1527				
	Ruiz. sends a stay with reach Tumbes escue Pizarro. The and are		1527				The Seign of Curren 1526 1527
Pizarro – First Expedition	new swampy with men, expedition, erac return to Paramo to Paramo to Paramo to Randor to Randor to Randor coast. Juan River to Paramo refuses to return with the rescue widence of the return with the rescue evidence of evidence of the return with the rescue evidence of the return with		4520				The Seige of Cuzco 1536-1537
	to Panama.		1529				
	Almagro		April 1532				
	Panama for men and reinforcements. Natives Pizarro sails		Nov 1532	1			
	dangerous. Although						
	Finds and captures a native rait. Ruiz and Amagro equip a third execution.						
	Ruiz sailing with testings, testings, testings, testings, taking gold and crosses and sails south and sails so	,					
	equator. Natives taken to ask for PAN-AMA						
	interpreters. Told of gold		July 1533				
	far to the south.						
	Governing the Empire		1533	-			
			1333				
			Founding of La P	az, 1548			
	_					Growth of Seville	!
Impact of							
Gold and							
Silver on							
Used to make 8 sided coin	The New Laws:				1	The Slave Trade	
– 'pieces of eight. Widely			Discovery of silver in Mexico	Bolivia and	Conquistador Revolt in Peru 1544	_	
accepted in Europe due to high silver content.		lt-					
The Crown took 25% of bullion coming into Spain	The role of the Viceroys:						
75% of wealth went to	-						
Spanish merchants and							
conquistadors.						Casa de Contrata	cion (House of Trade)
European traders put up	The role of the encomienda system:						
prices for the wealthy Spanish merchants.		lī	Pirates and Privat	eers			
	-	- "					
High prices led to inflation – workers demanded							
higher wages in Spain.	Significance of the New Laws 1542:					Council of the Inc	dies
Charles I invested money in							
the military – not industry and business.							
Spanish were getting wealthy by finding bullion							
instead of making product							
and selling.					•		

GCSE Business. Paper 2.

8. Making Financial Decisions

1. Gross Profit Margin						
	Explanation					
Gross profit	Gross profit is the difference between a product's					
	selling price and what it costs the business to					
	manufacture/purchase.					
Gross profit margin	The percentage of gross profit made from the sales					
	revenue for a product.					
Gross profit margin	Gross profit margin = Gross Profit					
calculation.	Sales revenue x100					

2. Net Profit Margin						
There are three r	nain types of production:					
Type of	Advantages and Disadvantages					
Production						
Job Production	Advantages: Highly flexible; gives the customer					
	exactly what they want.					
	Disadvantages: High production costs. Skills may					
	be in short supply, making it hard for the business					
	to grow					
Batch	Advantages: Gain some cost advantages from					
Production	producing several items at onceyet still able to					
	offer customers the colour/size they want					
	Disadvantages: May be limited scope for					
	automation, making production costs far higher					
	than with flow production. Not as flexible as job					
	production.					
Flow	Advantages: Can automate production fully,					
Production	making it highly cost effective (which should be					
	good for customers as well as suppliers). Many					
	customers value consistency, and flow will					
	provide an identical product each time.					
	Disadvantages: Likely to be expensive to set up					
	and inflexible to use; could be a disaster if a					
	product life cycle proves much shorter than					
	expected.					
	Lacks flexibility in terms of meeting individual					
	customer needs.					

2. Procurement – Working with Suppliers							
There are five main factors at the heart of a relationship between a company and its							
suppliers:							
Quality	Suppliers must supply high quality products to businesses, suppliers will						
	struggle to maintain a good relationship with a company if they are not						
	supplying good durable products. First and fore most suppliers must supply						
	high quality materials to businesses.						
Delivery	Suppliers must deliver on time to clients, there is little point supplying at the						
	right price and with the right product, if the product doesn't arrive on time.						
	Failing to deliver supplies on time can bring manufacturing to a halt or leave						
	shops with empty shelves.						
Availability	Suppliers must be available and able to cope with varying orders in a timely						
	fashion and sometimes within a short timeframe.						
	Suppliers must be flexible and aware of the needs of their customers.						
Cost	Cheaper supplies mean lower variable costs and higher profit margins.						
	Therefore, the price charged by a supplier will be a key factor in the						
	relationship between a firm and its suppliers. Price to highly and firms may						
	look to alternative suppliers, price to low and firms may question the quality						
	of merchandise. Pricing is key to the relationship between supplier and firm.						
Trust	Trust is key for the relationship between firm and supplier. Most business						
	transactions are on credit and not cash – therefore suppliers have to be able						
	to trust that a firm will make a profit and be able to pay them back in cash.						
	egy – Managing Quality within a Business						
Type of	Explanation:						
Quality							
Control							
Quality	Quality control is a system of inspection to try to make sure that customers						
Control	don't experience a poor-quality product or service. Such controls may						
	include Factory Inspectors at the end of a production line checking the						
	quality of a product						
Quality	Quality Assurance describes the system put into place by a company to						
Assurance	assure quality within the production system. Every member of staff will have						
	responsibilities to quality assure products. Over time this should lead to						
	quality products as people become better at their roles.						
Quality	Quality culture means the general attitudes and behaviours among staff						
Culture	within a workplace is focussed on high quality production. Quality culture						
	describes motivated, punctual, diligent and invested employees who care						
	about the business and strive to improve it.						

GCSE Business. Paper 2.

9. The Sales Process	
Term	Definition
Customer Engagement	The attempt to make a customer feel part of something rather than an outsider.
Customer Feedback	Comments, praise or criticisms given to the company by its customers
Post-Sales Service	Service received after the purchase is completed because something has gone wrong or as a way of promoting customer engagement
Product Knowledge	How well staff know all the features of the products and service issues surrounding the products.

Post-Sales Service	st-sales Service Service received after the purchase is completed because something has gone wrong or as a way of promoting customer engagement							
Product Knowledge	Product Knowledge How well staff know all the features of the products and service issues surrounding the products.							
9. Customer Service	e							
Great Customer Service provides:	is pivotal to any successful business, but there is far more than that to the sales process. To succeed in sales, a business must make sure it							
Component of Customer	Service Term							
Product Knowledge	Customers expect that staff will be sufficiently well trained and well-motivated to have good knowledge of the products and services being offered. In order to ensure staff, have good product knowledge, certain things are essential: Good Training – if businesses provide good training to staff, then staff will be knowledgeable about products and therefore will be able to improve the customer experience Loyal Staff – The longer staff stay working in a job the better they become. If staff only stay three to six months, they will never develop a rich understanding of the products and services that the business provides. Well managed businesses pay fairly and treat staff with respect. Committed Staff – Committed and enthusiastic staff are crucial to the smooth running of any business. This is affected by the quality of recruitment, the standard of training and the overall culture that exists within the company's workforce.							
Speedy and Efficient Serv	Good customer service is designed for the customer not the company. Efficient service: Gets products to customers exactly when you want them Gets products to customers in good condition If there is anything wrong - it will be sorted out as soon as possible and considerately							
Customer Engagement	In the world of social media, it becomes possible to try to keep customers engaged with the business on a regular basis. Companies engage customers in a variety of ways: E-Mail Social Media (Facebook and Instagram) Post Text Television/Web advertisements. It is vital that customers feel up to date and informed about any product innovations							
Responses to Customer Feedback	How companies respond to customer feedback is vital, providing great customers service where people feel listened too ensures customers continue to come back and buy products from the business. It can cost a lot of money to persuade new customers to come advertising is expensive and it's affects are hard to judge. Building up a reputation for responding to customer feedback can travel by word of mouth and this is much cheaper.							



Year 11 PRODUCT DESIGN Term 4



								6 40	
A. Finite Resou	ırces 📲	What we are learning thi	s term:	D. Electronic Sys	stems	E.	Wetals & Alloys	3	
Finite resources will ev	entually run out.		s. CAD onic Systems E.	Input / Sei	Input / Sensor			n natural ore.	
Coal		C. Renewable D. Electronic Systems E. Metals & Alloys F. Surface Treatments		Light-dependent	Inno	Ferrous		Non-ferrous	
Advantages	Disadvantages	C. Renewable F	Resources	resister (LDR) – changes with light		Low-carb steel)	on steel (mild	Aluminium	
 Produces high amounts of 	Produces C02 when burned	Available naturally		Thermistor - changes with	MICO SE	Cast Iron		Copper	
energy • Enough to last	Natural land damage from	W	nd	temperature		High-cark	on steel (tool	Tin	
100s of years	mining	Advantages	Disadvantages	Piezoelectric Sensor		steel)		Zinc	
Natu	ral Gas	Constantly available	High start upLow wind = no	- changes with sound / electric energy		Contain i	ron and are	Do not contain iron,	
Advantages	Disadvantages	Low running cost	energy	, oloculo chergy		magnetic, prone to		not magnetic. Do not rust.	
Emits less CO2	Highly flammable		Eyesore	Process / Contr	Alloys		1431.		
UK has shale deposits	Pollutes water	So	olar	Switch	S. 4. 2		o or more metals to		
Oil		Advantages	Disadvantages	- turn on and off power			ts properties or		
Advantages	Disadvantages	 Reduces energy bills 	High start upNo sun = no	Resistor		Brass	Stainless ste	el High-speed steel	
Produces high amounts of	Creates air pollution	Clean resource energyEyesore		- to limit flow of current	0110	F. Surface Treatments of Timber		ments of Timber	
energy • Easy to store	Large impact on nature	Tidal		Microcontroller		Used to improve their appearance and to			
,	clear	Advantages	Disadvantages	- programmable decisions			es such as durability		
Advantages	Disadvantages	Long lasting High start up		Outpu	Paint Oil or Wax				
No harmful	Power stations	Clean resource	Unknown impact	Speaker					
gases are	close after 40yrs	Hydro Electricity		- releases sound		Wood		Varnish	
released • More efficient	Disposal is difficult & costly	Advantages	Disadvantages	Motor		Stain		19 7 No 18 19 1	
B. CAD		No pollution	Affects wildlife	- releases movement		Tanalising / Pressure-treated Preservatives can be added to extend the			
Computer Aided Design	ın	 Values can be opened quickly 	through flooding • Eyesore						
Advantages	Disadvantages	Bior	nass	Light-emitting diode (LED)			of the timber, pr d insects.	otecting it from rot,	
Can make quick	High start up	Advantages	Disadvantages	- releases light		Pressure-treated timber v			
and easy edits Can be easily shared High quality	costs Need training Computer issues e.g. freeze	CO2 released used by plants Replacements can be grown	Creates pollution when burned Takes up land needed					no need to paint, s	



Year 11 PRODUCT DESIGN Term 4



A.	Finite Resou	irces 🏥 🖨	What we	e are learning t	his term:	D. Electronic Systems			E. Metals & Alloys			
Finite re	esources will _			Resources	B. CAD ctronic Systems E.		Input / Ser	nsor	Metals are extracted from			
	С	oal	Metals &	Alloys F. S	urface Treatments			Mono	Ferrous Non-ferrous			
Advant	tages	Disadvantages	C.	Renewable	Resources	=						
• _		•	Renewa	able resource	s are			Jan 19				
_			Wind		=							
·		•	Advantages Disadvantages									
Advent		ral Gas Disadvantages	: _		:	=		Q	magnetic, prone to not magnetic. D		Do not contain iron, not magnetic. Do not rust.	
Advant	layes	• Disauvantages			•		Process / Contr	rol Davico			rust.	
: =		•		,	Solar		Frocess / Contr	of Device	Alloys			
			Advantages Disadvantages		=				Alloys are to improve its or			
		Oil	•	900	•			RUN.				
Advant	tages	Disadvantages						(111)				
• —		•	=					OHD-	F.	Surface Treat	ments of Timber	
• =		•			Tidal				Used t	0	and to	
	N		Advant	ages	Disadvantages	=					_ such as	
Advanced		clear	· ·		Output							
Advant	ages	Disadvantages	• —		·							
=		Hydro Electricity		=			PROGRAM RESERVE					
•		•	Advant	ages	Disadvantages							
В.	CAD		·		=		Tanalising / Pressure-treated					
								Preservatives can be added to				
				Bio	omass	of the timber, protect			r, protecting it from and			
Advant	ages	Disadvantages	Advant	ages	Disadvantages							
-		•	•	-5	•	7	2	3 4	1 (sure-treated timber will no need to,	
: -		:					ET LE			it	,, o	
			=		·							

Food choice

Food choice

Food choices for a balanced diet depend on many factors, such as:

advertising and other point of sale information;

cost and economic considerations;

cultural or religious practices;

environmental and ethical considerations;

food availability:

food preferences;

food provenance;

health concerns:

individual energy and nutrient needs:

portion size;

social considerations.

Consumer information

Information can help consumers make informed choices, including: advertising and marketing: media, online blogs/forums; packaging, nutrition and health claims; point of purchase information and product placement:

Cost and economic considerations

The cost of food and money available will influence people's food choices. If money is limited, people may choose to buy more basic items. Luxury items might then be selected for special occasions.

Budgeting

There are many things that we can do to spend money wisely on food.

Examples can include:

eating the seasons:

stocking up on food with a long shelf-

taking time to plan meals and write a shopping list:

cooking using one pot;

making fake-aways rather than buying takeaways:

using leftovers:

replacing branded items with cheaper items:

comparing prices and shop around to find the cheapest items; growing your own food.

Environmental and ethical considerations

Some considerations when buying food might be:

- fair trade:
- local food:
- genetically modified (GM) food;
- organic food:
- free range.

Food availability

Buying food when it is in season will often mean that the price is lower. Technology and the importation of food has allowed food to be available all vear round.

Food prices

recipe ideas.

Food prices can and do change throughout the year and over time. This may be due to a variety of reasons, including:

- climate and weather patterns;
- crop failure:
- crop disease:
- seasonality;
- consumer demand;
- agricultural costs increase;
- fuel prices go up;
- increased use of bio fuels.

Personal preferences

A number of factors can influence personal preferences, including:

- colour, size and shape of crockery and cutlery used:
- portion size:
- serving style:
- taste, aroma, texture, appearance, shape and colour of food.

Food provenance

Food provenance is about where food is grown, caught or reared, and how it was produced. Food certification and assurance schemes quarantee defined standards of food safety or animal welfare. There are many in the UK. including:

Red Tractor The British

Health concerns









Marine Stewardshir

People may choose their food based on their own or their family's health and wellbeina:

- allergy and intolerance, e.g. lactose intolerance, coeliac disease, wheat allergy, diary allergy;
- body image;
- health issues, e.g. coronary heart disease, type 2 diabetes, inflammatory bowel disease, over or under malnutrition:
- mental health.

Individual energy and nutrient needs

The amount of energy and nutrients needed differs between different age groups and between males and females.

Energy needs also depend on activity levels. For example, athletes will have much higher energy requirements due to their high level of physical activity.

Key terms

Advertising: Advertising is a form of communication for marketing and used to encourage, persuade, or manipulate an audience to continue or take some new action.

Ethical: Relating to personal beliefs about what is morally right and wrong.

Food certification and assurance schemes:

Defined standards of food safety, quality or animal welfare.

Food provenance: Knowing where food was grown, caught or raised and how it was produced. Marketing: Promoting and selling products or services, including market research and advertising.

Religion: A particular system of faith and worship. Seasonal food: Food grown at a particular time of year.

Portion size

Having a healthy, balanced diet is about getting the right types of foods and drinks in the right amounts.



Social considerations

- Body image and peer pressure.
- Development of ready meals and a wider range of convenience foods.
- Development of labour saving devices.
- Lack of competence and confidence in the kitchen.
- Lack of time.
- Living arrangement (e.g. living alone).

Food availability

Buying food when it is in season will often mean that the price is lower. Technology and the importation of food has allowed food to be available all year round.

Food choice

Food choice

Food choices for a balanced diet depend on many factors, such as:

Consumer information

Information can help consumers make informed choices, including:

Cost and economic considerations

The cost of food and money available will influence people's food choices. If money is limited, people may choose to buy more basic items. Luxury items might then be selected for special occasions.

often mean that the price is lower. Technology and the importation of all vear round.

Food prices

a variety of reasons, including:

Budgeting

There are many things that we can do to spend money wisely on food. Examples can include:

Environmental and ethical considerations

Some considerations when buying food might be:

Food availability

Buying food when it is in season will food has allowed food to be available

Food prices can and do change throughout the year and over time. This may be due to

- Individual energy and nutrient needs The amount of energy and nutrients needed differs between different age groups and between males and females.

Energy needs also depend on activity levels. For example, athletes will have much higher energy requirements due to their high level of physical activity.

Personal preferences

A number of factors can influence personal preferences, including:

Food provenance

Food provenance is about where food is grown, caught or reared, and how it was produced. Food certification and assurance schemes quarantee defined standards of food safety or animal welfare. There are many in the UK, including:

Health concerns

wellbeina:





People may choose their food based on

their own or their family's health and





Portion size

Key terms

Ethical:

Advertising:

Food provenance:

Marketing:

Religion:

Seasonal food:

Having a healthy, balanced diet is about getting the right types of foods and drinks in the right amounts.

Food certification and assurance schemes:



Social considerations

Food availability

Buying food when it is in season will often mean that the price is lower. Technology and the importation of food has allowed food to be available all year round.









YEAR 11 BTEC DRAMA KNOWELDGE ORAGNISER - COMPONENT THREE

What we are learning this term:

Component three is the best and most difficult of the components. It requires you to draw on your knowledge of making drama and create your own piece of theatre in response to a given scenario and stimulus. You have 12 weeks to collaborate with a group, create and refine a piece of theatre and then finally perform to an audience. This will be externally moderated.

Key learning aims from Component 3

	Component 3 – what is required:
Activity One	An ideas log completed and saved as a PDF (up to 800 words). An hour exam and one page of notes allowed.
Activity Two	A skills log completed and saved as a PDF (up to 800 words). An hour exam and one page of notes allowed.
Activity Three	Performers must submit a digital recording of a workshop performance of between 7 to 15 minutes per group performance. Designers must submit a digital recording of their pitch/presentation of between 5 to 10 minutes. These performances/pitches/presentations must be to an audience.
Activity Four	An evaluation report completed and saved as a PDF (up to 800 words). An hour exam and one page of notes allowed.

Component 3 - What is required

noy loanning		
AO1 Understand how to respond to a brief	Understand how to respond to a brief through discussion and practical exploration activities. Response to stimulus.	
AO2 Select and develop skills and techniques in response to a brief	Demonstrate how to select and develop skills and techniques that are needed to realise the creative ideas in response to a brief	
AO3 Apply skills and techniques in a workshop performance in response to a brief	Demonstrating effective use of performance skills and effective realisation of design skills and techniques in a workshop performance to the target audience. Communicate effectively through performance. Work well within a group dynamic.	
AO4 Evaluate the development process and outcome in response to a brief	Ability to reflect on the performance and the process. By reflecting on; Individual contribution Group contribution effectiveness of the response to the brief o individual strengths and areas for improvement o overall impact of the work of the group.	

-	
	Stimulus
	Narrative
	Fractured Narrat
	Verbatim
	Devising process
	Analyse
	Evaluate
	Characterisation

Keywords	
Brief	A creative brief is a document used to outline the strategy of a creative project. A creative brief contains project details including: Project purpose Objectives Requirements Demographics Deadlines
Stimulus	A starting point for inspiration. Either a picture, a quote, a poem or song lyrics.
Narrative	A story through line.
Fractured Narrative	A non-linear story line.
Verbatim	Copied, quoted, or translated in exactly the same words as were used originally.
Devising process	Devising in drama demands inventiveness, an understanding of the rules of structuring a piece of theatre and a readiness to collaborate with others.
Analyse	Recording insights, ideas and observations
Evaluate	Discuss your development and final work. To help others understand what you were trying to achieve explain your successes and weaknesses. To demonstrate your knowledge and understanding of art and design.
Characterisation	Physical and vocal attributes, individualized to a character that conveys personality and background.
Physicality	Stance, stride, posture, weight.
Vocality	Pitch, pace, pause, accent, intonation.



Where to research:

<u>Devising - GCSE Drama Revision - Edexcel - BBC Bitesize</u> News | Swindon Advertiser Ideas about Creativity (ted.com) Knife crime | UK news | The Guardian









	Component 3 – What is required:
Activity One	
Activity Two	
Activity Three	Performers must submit a digital recording of a workshop performance of between 7 to 15 minutes per group performance. Designers must submit a digital recording of their pitch/presentation of between 5 to 10 minutes. These performances/pitches/presentations must be to an audience.
Activity Four	An hour exam and one page of notes allowed.

YEAR 11 BTEC DRAMA KNOWELDGE ORAGNISER - COMPONENT THREE

What we are learning this term:

Component three is the best and most difficult of the components. It requires you to draw on your knowledge of making drama and create your own piece of theatre in response to a given scenario and stimulus. You have 12 weeks to collaborate with a group, create and refine a piece of theatre and then finally perform to an audience. This will be externally moderated.

	Key learning	aims from Component 3	
AO1 Und how to r brief	derstand respond to a	Understand how to respond to a brief through discussion and practical exploration activities. Response to stimulus.	
AO2 Select and develop skills and techniques in response to a brief		Demonstrate how to select and develop skills and techniques that are needed to realise the creative ideas in response to a brief	
AO3 Apply skills and techniques in a workshop performance in response to a brief		Demonstrating effective use of performance skills and effective realisation of design skills and techniques in a workshop performance to the target audience. Communicate effectively through performance. Work well within a group dynamic.	
AO4 Evaluate the development process and outcome in response to a brief		Ability to reflect on the performance and the process. By reflecting on; Individual contribution Group contribution effectiveness of the response to the brief o individual strengths and areas for improvement o overall impact of the work of the group.	



Keywords		
Brief		
Stimulus		
Narrative		
Fractured Narrative		
Verbatim		
Devising process		
Analyse		
Evaluate		
Characterisation		
Physicality		
Vocality		

Where to research:

<u>Devising - GCSE Drama Revision - Edexcel - BBC Bitesize</u> <u>News | Swindon Advertiser</u> Ideas about Creativity (ted.com)

Knife crime | UK news | The Guardian

What we are learning in LAA: В Definitions of heath and well-being Key words Positive Definition Looks at how physically fit and mentally stable a person is. You have a positive attitude Definitions of health and wellbeing towards health and wellbeing if you realise that there is something you can do to improve Genetic inheritance your health and wellbeing and do it. Looks at the absence of physical illness, disease, and mental distress. You have a negative Negative definition attitude towards your health and wellbeing if you: Key words for this Unit Base your attitude on not having anything wrong with you. Continues as you are- Inc. keeping bad habits like smoking. Genetic The genes a person inherits from inheritance their parents Assume that because you currently feel fine you will stay healthy in the future. Holistic definition It is a combination of physical health and social and emotional wellbeing. It is not just the Predisposition Someone is more likely to suffer from a particular condition absence of disease or illness; it looks at all aspects of a person's health and wellbeing. You have a holistc attitude towards health and wellbeing if you look after your: Chronic Gradual illness that is long term Intellectual **Physical Health:** (longer than 3 months) and Be meeting the needs we have to keep our bodies working as well as they can, e.g. Food, generally can be treated but not water, shelter, warmth, clothing, rest, exercise and good personal hygiene. cured Intellectual health: Acute A short-term illness that can be Physical Emotiona By meeting the needs we have to develop and keep our brains working as well as possible; cured these include mental stimulation to keep us motivated and interested. Monitor To check progress over a period of Spiritual **Emotional aspects of wellbeing:** time. By meeting the needs we have that make us feel happy and relaxed, e.g. being loved, Person-Centred Planning care around the wants respected and secure. Knowing how to deal with negative emotions, having positive selfand needs of a service user concept and being respected by others. Bereavement The process of coming to terms Social aspects of wellbeing: with the death of someone close. By meeting the needs we have to help us develop and enjoy good relationships with others, including mixing with others in appropriate environments and having access to leisure Circumstances Events that change your life, over facilities/ activities. which you have no control C. Genetic inheritance Physiological Relates to how a person and their bodily parts function normally. Genes and environment Inherited physical Characteristics Interpret understand an action, mood, or Children inherit their physical; characteristics from their Chromosomes carry genes that determine aspects of persons way of behaving as having a parents e.g. height, skin and eye colour and hair type physical makeup. particular meaning and colour. Gene is a section of DNA that carries a code. Different versions These characteristics can affect social and emotional of a gene are called alleles (they can be faulty). Collaboratively Working well together with other welling because they influence a person's self-concept Environmental factors such as diet, also influence physical poeple or services (self-image and esteem). appearance. For example, a person may not grow to their full, Obstacles Difficulties a person might face genetically determined height if they do not have enough food. when they implement a plan. Effects of Allele type Dominant: Physical health: Body systems, growth and mobility What you want to achieve in the Goal inherited Intellectual welling: learning, thinking, problem If a gene is dominant a child inheriting it long term from only one birth parent will have the disorders solving and decision making. condition, e.g Huntington's disease. Emotional wellbeing: how people feel about Norm Something that is usual, typical or themselves. standard Recessive: Social wellbeing: the ability to build relationships If the gene is recessive a child would only and maintaining them. **Targets** Challenges to help you reach your develop the condition if it was inherited from goal both birth parents, e.g. Cystic fibrosis.

What we are learning in LAA:

D. Balanced diet

you need



E. Chronic and acute illnessF. What are the effect of exercise?G. What are the effect of excessive substance use?		
D. Balan	ced diet	
What is a balanced diet?	 Diet that contains the correct nutrients in the right proportions to keep out bodies and minds healthy. It is also a lifestyle choice Choosing to eat too much or too little might make us less able to take all the opportunities that life offers. 	
Overweight or underweight may:	A person over weight or under weight may: Be prone to illness and conditions Have their life expectancy reduced Be less able to exercise effectively Miss out on learning experiences Miss out on some sporting activities Be less successful in job interviews Feel embarrassed and self-conscious about their appearance in social situations.	
Essential parts of a healthy diet:	 Fats (saturated and unsaturated) Carbohydrates (sugars and starches) Minerals Vitamins Proteins 	
Est well guide says you should eat:	 Eat at least 5 portions of a variety of fruit and vegetables every day. Base meals on potatoes, bread, rice, pasta or other starchy carbohydrates; choosing wholegrain versions where possible. Have some dairy or dairy alternatives (such as soya drinks); choosing lower fat and lower sugar options. Eat some beans, pulses, fish, eggs, meat and other proteins (including 2 portions of fish every week, one of which should be oily). Choose unsaturated oils and spreads and eat in small amounts. Drink 6-8 cups/glasses of fluid a day. 	
If you eat more than you need:	 The body will store food as fat and this can lead to: Obesity, heart disease, high blood pressure, Strokes, Tooth decay or cancer 	
If you eat	The body does not get enough nutrients to grow and develop properly and this can lead to: Toting disorders at upped growth appearing heart failure.	

Eating disorders, stunned growth, anaemia, heart failure,

depression, tiredness, cancer or rickets.

Chromic or Acute Illness

Chronic illness- Illness comes on gradually, is long term (more than 3 months) and generally can be treated but not cured. E.g Asthma, Diabetes, epilepsy, bipolar disease, Alzheimer's disease

Acute illness- Illness comes on quickly, is short term and can be cured. E.g. Cold, flue, broken bones, heartburn, appendicitis or Diarrhoea.

Some chronic conditions are acute but may develop because of chronic conditions. For example: osteoporosis (a chronic condition that weakness bones) masking their bones fragile and more likely to break. Broken bones are then an acute condition.

Possible negative effects of chronic illness

Physical:

Ε

- · poor rate of growth
- Unusual physiological change during puberty
- Restricted movement

- Emotional:
 - Negative self-concept
 - Stress
- Decision making

Intellectual:

- Disturbed learning because of missing school
- Difficulties in thinking and problem solving
- Memory problems.

Social

- Isolation
- Loss of independence
- Difficulties developing relationships

F. What are the effect of exercise?

Positive effects of exercise



<u>Physical:</u> maintain a healthy weight, reduce BMI, boosting energy levels. Improved flexibility, stamina, endurance and stronger bones and muscles.

Reduce risk of heart disease and diabetes.

<u>Intellectual</u>: improved brain function like mentor and thinking skills. <u>Emotional</u>: improves confidence and mood and reduces stress. Aid relaxation and sleep and lead to better self concept.

and sleep and lead to better self concept.

<u>Social:</u> encourages social interaction, reducing isolation and improving social skills.

Negative effects of exercise

Physical: Obesity and associated health problems.

<u>Intellectual:</u> Reduced pain performance, hard to concentrate and retain information.

<u>Emotional:</u> poor self-concept and reduced ability to cope with stress. <u>Social:</u> Fewer opportunities for social interactions.

G. What are the effect of excessive substance use?

Negative effects of excessive alcohol consumption



<u>Physical:</u> Alcohol dependence, damage to major organs: liver, heart, kidneys, pancreas. Cancers: mouth, throat, oesophagus, liver, breast. Infertility and impotence, weight gain.

<u>Intellectual</u>: difficulty in making decisions, depression and anxiety, chance of stroke and brain damage, impaired brain development of unborn baby.

<u>Emotional</u>: poor self-concept, poor judgement leading to a risk of accidents and unsafe sex, can have an impact on relationships, depression.

<u>Social:</u> breakdown of relationships, domestic violence, social isolation

Negative effect on the person being cared for

Discomfort for the person being cared for

because of the odour or visible dirt under

fingernails.

and their health and wellbeing- pass on infection

others:

Irritant particles cause: What we are learning in LAA: What are the hazards of Smoking Nicotine causes: bronchitis The effects of social interactions on wellbeing · addiction · emphysema · increased blood clotting leading What are the effects of stress on health and wellbeing · asthma What are the hazards of smoking Heart disease and poor circulation mean: to thrombosis. · smoker's cough. K. What are the effects of personal hygiene · increased blood pressure · increased risk of heart attack Conditions such as: H. The effects of social interactions on wellbeing · narrowing of the arteries. stroke · gum disease. Social When people feel they belong to a group and can interact with others. Social interactions can happen integration Carbon monoxide causes: Tar causes cancers of the nose, between family members and friends, work colleagues, decreased oxygenation The hazards of throat, tongue, lungs, stomach school learners, members of a community or interest · poor growth smoking groups. and bladder. extra work for the heart increased risk of thrombosis. Social isolation Occurs when people do not have regular contact with Smokers': others. This may be because they don't go out much · breath and clothes smell of because of physical illness, reduced mobility or Exposure in childhood means that smoke unemployment. They might have a difficulty in children: · hands and nails are nicotine communicating if they have a mental illness, depression · are prone to chest infections and asthma or learning difficulties. Lastly, a person might be stained Exposure in pregnancy causes: • tend to be smaller and weaker discriminated against because of culture, religion or · faces often become wrinkled from smaller babies · do less well at school. disability. the effects of smoking. · more stillbirths · more miscarriages. Positive effects of Physical: physical support and day to day care and practical assistance. **Intellectual**: shared experiences, supported learning and thinking relationships **Emotional:** unconditional love, security and encouragement, positive self-concept, What are the effects of Personal Hygiene? feeling content, ability to build relationships with people outside the family. independence and confidence. Positive effects Helps prevent the spread of infection Social: Companionship, social circle increases. Improves self-concept of good personal Reduces number of bacteria that lives on us. hygiene Negative effects of social Physical: poor lifestyle choices like smoking and drinking, poor diet that can cause You must: isolation eating disorders. Brush vou teeth **Intellectual**: reduced ability to use thinking skills, missing school/work Shower daily or bath Emotional: feelings insecure, depression, anxiety, negative self-concept, feeling of Wash your hair regularly hurt, loneliness and distrust, lack of independence, difficulty in controlling Keep fingernails and toenails clean and trimmed emotions. Social: difficulties in building relationships as lack skills. Physical: catching and spreading disease like food Negative effects poisoning, sore throat, meningitis and athlete's foot. of poor personal What are the effects of stress on health and wellbeing hygiene Bad body odour, bad breath and tooth decay. Emotional: loss of friendships and social isolation. **Physical effects** Intellectual effects **Emotional effects** Social effects Might be bullied and poor self-concept. Social: low social interactions as people don't want to be friends with someone that neglects their Increased heartbeat Forgetfulness Difficulty in controlling Difficulty in making hygiene. Social isolation. Increased breathing rate Poor concentration emotions friends and building Tense muscles Difficulty in making Feeling insecure relationships When caring for Bad hygiene can stop effect communication. Negative self-concept Breakdown of close Sweaty palms decisions

relationships

Social isolation

Feeling anxious and

Loss of confidence

frightened

Dry mouth

High blood pressure

Digestive problems

Loss of appetite

Sleeplessness

Anxiety about meeting new people

Possible loss of fitness and mobility

Loss of intellectual stimulation and

Unhappiness at loss of old life

Loss of relationships with

Stress of moving

Social isolation

colleagues

status

What we are learning in LAA:					What	
					VVIIat	
N. What are	N. What are the effects of economic factors (e.g, income) on health and wellbeing			Physical		
L.	What are the barriers to seeking help.					
Culture	Accessing HSC services can be influence and beliefs of the society or group.					
	 Some may have received discrimination Some may not speak English well end Values and traditions not understood 	ough.	Inte	llectu	al	
	 values and traditions not understood of some cultures but not others. Some cultures a woman must be treat Alternative therapies are used in some 	ted only by a female professional.				
Gender	Research shows that men are lesson likel wellbeing than woman. This is because m		Em	otiona	ıl	-
	 Often less open about their feelings Sometimes reluctant to appear vulners Not aware of poor health signs as hearmore 	lth campaigns target women's health				
	Unhappy to be examined by a female		Soc	ial		
Education	Research shows that people who are bett help. This is because: They like to research symptoms and k Understand the importance of early di Know how and where to access service	now when help is needed agnosis and treatment				
Stigma	In some cultural groups there is a stigma		•) .	w	h
Cagina	depression. Stigma is a word used to descend about. Therefore, they would	cribe something that people feel		e even	t	
M. Wha	are the effects of unexpected life events	on health and wellbeing	sch	iool, lege o		
Life event	Positive Effects:	Negative Effects:	uni		'	
Imprisonment	Depression Loss of contact with family and friends Social isolation	Opportunity to study Improvement in health through balanced diet, lack of alcohol, reduced use of nicotine		rt a v job o eer	or	_
Redundancy	Restrictions on physical activity Poor self-concept	Opportunities to study or train	a n			
	Anxiety about finances Fewer opportunities	for a new job More time to spend with family and friends	are			
Exclusion or dropping out education	Loss of contact with friends Social isolation Poor self-concept Lack of learning opportunities	Catalyst for change of behaviour Opportunities for more suitable study or work situation	Ret	ireme	nt	

N.	N. What are the effects of economic factors (e.g, income) on health and wellbeing			
		Positive Effects:	Negative Effects:	
Physica	al	Better financial resources can result in good housing conditions and healthy diet Manual jobs may improve muscle tone and stamina.	 Low wages can affect diet ad housing, leading to poor health. Manual jobs can cause muscular and skeletal problems Desk jobs lead to less activity and weight gain. 	
Intellec	tual	Better financial resources can result in more leisure time for intellectual activities Work, education or training helps to develop problem solving and thinking skills	 Some people work very long hours to improve their financial position, leading to less leisure time and reduced learning opportunities. Being unemployed can result in poor mental health. 	
Emotio	nal	A well-paid job gives a feeling of security. Being financially secure promotes positive self-concept	 Financial worried can result in stress and breakdown of relationships. Unemployment or low-status work can lead to low self-concept 	
Social		 Better financial resources provide opportunities for socialising. Work gives opportunities for socialising with colleagues. 	 Lack of financial resources reduces opportunities for socialising. Unemployment reduces opportunities for relationships, leading to social isolation. 	
0.	V	What are the effects of expected life	events on health and wellbeing	
Life eve	ent	Positive Effects:	Negative Effects:	
Starting school, college uni	,	Build new relationships Extend knowledge and learning Develop new skills Improve confidence	Anxiety about new routines and meeting new people Insecurity about leaving parents and other families	
Start a	o or	Develop independence Improve thought processes	Stress about learning new skills and routines	

Improve self-concept

Develop new friendships and

Time to socialise with family

Opportunities for leisure of

Excitement

relationships

and friends

Reduced stress

physical activities

What we are learning in LAB:

- A. Physiological health indicators
- B. What are health indicators?
- C. Interpreting lifestyle data

A.	Physiolo	gical health indicators
Pulse		Resting pule rate is measured when a person has been still for about 5 minutes. Health reading for an adult is 60-100 bpm. Pulse rate during exercise: 220bpm minus the person's age.
Blood p	ressure	 This is the pressure exerted by blood against the artery walls. It is measured in millimetres of mercury (mm Hg) and is shown in two numbers: Systolic pressure: (the top number) is the maximum pressure in the blood vessels as the heart pushes out blood. Diastolic pressure: (the bottom number) as the minimum pressure in the vessels when the heart relaxes between the beats.
Peak flo	w	 Measured how quickly you can blow air out of your lungs. it is measured in litters per min (L/min).
ВМІ		Measures the amount of fat on your body in relation to your height to tell you if your weight is healthy.

B.	What are health indicators?
Importance of understanding indicators	 Detect health problems at an early stage Track improvements or deterioration in health Make recommendations about health and treatments Give advice about future health risks Support individuals to make different lifestyle choices.
What are lifestyle indicators?	 These indicators can be used to assess risks to an individual's health and wellbeing now and in the future. Professionals collect information about lifestyle choices by asking about a person's: Weekly alcohol consumption Smoking habits Levels of physical activity and exercise.
What are physiological indicators?	 They show how well the body's systems are functioning. Health professionals check a person's heath by taking measurements. They compare the results with published guidance.

Interpreting lifestyle data C. Interpreting • Smoking causes around 96,000 deaths in the data on UK annually. • Smoker under the age of 40 are 5 times more smokina likely to have a heart attack than non-smoker. Smoking causes 80% of deaths from lung cancer, 80% of bronchitis and 14% of deaths from heart disease. More than 25% of all cancer deaths are caused by smoking. On average a smoker will die 10 years earlier than a non-smoker. Smokers are more likely to develop facial wrinkles. Smoking is a cause of impotence and can lead to sperm abnormalities. Interpreting Strongly linked to at least 7 types of cancer data on alcohol Alcohol-related liver disease accounts for 37% of liver disease and deaths. • 2/3s of cases of chronic pancreatitis are caused by heavy drinking · You are between 2 and 5 times more likely to have an accident or injury • Each drink per day increases the risk of breast cancer in woman between 7-13% Men and woman should not drink more than 14 units a week and not all in one go. Increased risk of breast cancer by 17.8% and Interpreting data on colon cancer by 18.7% Increased risk of type 2 diabetes by 13%. inactivity Increased risk of coronary heart disease by 10.5% Leads to obesity and joint pain 16.9% of all premature deaths are caused by inactive lifestyle. Active people have a lower risk of premature death. People who are inactive visit their GP more often and they spend 38% more time in hospital.

40					
What we are learning in LAC:			C. Recommended action to meet health and wellbeing improvement goals		
What is a person-centred approach Health improvement plan Recommended action to meet health and wellbeing improvement goals SMART targets for health improvement plan Sources of support			To lower blood pressure: Eat five or more portions of fruit and veg a day Cut out salt Use relaxation techniques to reduce stress Join a gym Drink water alongside along the radius		
A.	What is a person-centred approach.				way Drink water instead of sugary drinks.
Person- centred approach	A holistic approach that puts the individual at the heart of health care planning, so that the whole range of physical, intellectual, emotional and social health needs are met.		Half theUse nice	e peak flow reading: number of cigarettes smoked each day otine replacement therapies exercise or dance class.	To reduce pulse rate and improve recovery time after exercise: Walk for half and hour at lunchtime Drink decaffeinated drinks
When planning for health improveme nts include:	 The needs: physical, intellectual, emotional and social. The wishes: likes, dislikes, choices and desired health goals. Circumstances: illness or disability, access to facilities, previous experiences, family and relationships, responsibilities. 		Take up a physically active hobbyJoin a yoga group.		
		D.	SMART targets for health improvement plan The target must be clearly stated. It should say exactly what you mean, such as to 'lose 2 kg in weight in a week'. The target should be clear and not open to any misunderstanding.		
		<u>S</u> pecific			
Benefits of person-centred approach:	Will feel involved Is more likely to trust a health professional who listen to them Will feel more secure Is more likely to follow the plan and achieve the targets	<u>M</u> easurable	A target of to 'lose weight' is too vague. A specific amount must be stated so you can prove you have met your target.		
		Achievable/ attainable	If you are following a health and wellbeing improvement plan you must feel it is possible to achieve it. If you do not, you will probably give up before you have even started. An achievable target is to 'lose 1kg this week'. An unachievable target would be to 'lose 20kg this week'.		
B. Hea	Will take responsibility for their own health. Realistic Alth improvement plan		The target set must be realistic in that you must be able to physically do it. It is not realistic to expect a person who is older and not very fit to run for 30 minutes a day to help weight loss, but it is realistic to ask the same of a fitter, younger person.		
What is it?	Health and welling improvement plans are often based on an individual's physiological and lifestyle indicators. Plans should be	<u>Ti</u> me-related	The target must have a deadline, so that you know when you need to achieve the target by, and progress can be assessed.		
	person-centred and include goals, actions and targets and possible sources of	E.	Sources of support		
The plan will	 The health issues and goal The recommended actions to take	Informal support	Informal support is the support an individual receives from partners, family and friends. It is usually the first form of support an individual experiences after and expected or unexpected life event. Informal support can provide reassurance, encouragement, advice, a sense of security, someone to talk through options with and practical help.		
identify:	 A set of targets for health improvement The supports that are needed Possible obstacles to progress and way to overcome them. 	Professions (formal) support	Formal support may be provided by statutory care services (the state), private care services and charitable organizations. Professional support may include counsellors, teachers, careers advisers, occupational therapists, social workers and health specialists. Professional support may be needed to help people with a health condition, regain mobility, deal with life changes and emotions, get advice and information or change their lifestyle.		
Positive effects of a health improvem ent plan	 Be fitter Loose weight Have improved self-concept Lower blood pressure, healthier heart Reduced risk of cancer Taking control of their health outcomes 	Voluntary support	Organization support sell paid by dorn neighbourh	ons offering voluntary support are charities, crvices, many staff are volunteers (they work nations. Community groups work at a local le lood i.e. foodbanks. Religious groups are for they help all people in need regardless of the	ommunity groups and religious groups. At voluntary for free), but they also employ qualified people who are vel to meet the needs of people living in a specific med by people who share the same religious or spiritual eir beliefs and background i.e. a church run soup kitchen

for the homeless.

and reaching health goals

Suggestions to

transport

overcome obstacles

Arrange hospital

support groups.

treatments

Suggest telephone helplines or internet

Check for entitlements,

such as medicines and

Direct the person to advice on benefits and

Talk about concerns

Direct the person to a

charity that supports

Be aware of services

that are adapted for

Ask a friend or family

member to drop the

person off at the

Provide support

as a BSL signer.

services that meet the

person's needs, such

interpreter, advocate

Look for alternative

an exercise DVD if

an exercise class.

strategies, for example

there are no places at

people with a particular

employee rights.

and reassure

health problem.

easy access

service

Other priorities in a person's life- such as getting married or bereavement. Having negative attitude- believing change will be too difficult Lack of progress for example losing eight quickly in the first weeks but then slowing down. Having a blip-thinking there is no point in continuing the plan after briefly returning to an old

lifestyle. People with low self-concept don't value themselves, psychological-Feel powerless to change their lifestyle or that there's no point in starting because the task seems too big.

Some thin that because they were unsuccessful in other aspects of their life, they won't achieve their health goals. They may not feel they have support and approval from family and friends even if they really

People my accept their present health problems or lifestyle choices, as it Is easier to stay the same than to make changes.

Emotional/ psychological-Acceptance of the current up smokina.

Have no incentive to make a change because they do not understand the health risks. Have no desire to change, for example, if they are happy with their weight or don't want to give

People find that they do not have the time to achieve their health improvements targets because of: Care of young children, family members that are not well.

Regular and additional work and study commitments Domestic chores Medical appointments

Availability of Financial obstacles: Gym memberships, entry fee for a swimming pool resources Cost of attending exercise classes Cost of travel to the gym. pool or to attend health appointments

Higher costs of some healthy foods. Lack of and the cost of exercise equipment

Unachievable Expectations too high targets Targets are not clear

F.

psychological-

Emotional/

motivation

Emotional/

Low Self-

concept

state

Time

Ability,

addiction

disability and

constraints

Lack of

There are too many targets Timing is wrong/poor

support

meals instead of doing other activities.

Any exercise advised is wheelchair friendly.

Lack of

Understand what they need to do

Fear of not being able to meet targets Not being in the right frame of mind to commit to the plan, e.g. due to depression. Diet- find it difficult if a person on a healthy eating plan is surrounded by others that eat junk food or tempted by the chocolate and biscuits in the cupboard, Family and friends go out for

Smoking-friends and family smoking and offering them cigarettes. Lacking will power to quit. Alcohol consumption- someone that is used to drinking with family and friends will find it difficult

Like the way alcohol makes them feel but cant admit that they have a problem

Targets are not suitable for the individual

Year 11 BTEC Health and Social Care- Component 3: Health and Wellbeing. LAA

G.

Type of

obstacle

Financial

Psychological

Physical

Personal

needs

Geographical

to stop without their support. It would be hard to guit if the family and friends drink wine with

Any places the person uses are wheelchair accessible If stop smoking, then can put on weight- put people off.

their meals, friends centre a night out around heavy drinking at pubs and clubs. Learn how to make the required changes in their lives.

Resources

Limits on services. such as support Staff shortages.

appointments and

support.

Possible obstacles

services.

services

pay

Service is difficult

to get to because

of poor bus or train

Charges to use the

Time off from work

would mean loss of

Fear of being

judged because

there is stigma

around a health

problem (mental

health, obesity)

Difficulty getting

into the buildings

where the service

wheelchair access).

No where to park

near the service

Communication

difficulties because

of pool language

skills, sensory or

Concern that

learning disability.

cultural needs are

not understood

is provided (no

aids and equipment leading to long waits for

Use anti-discriminatory practice and encourage others to do so Suggest sources of second-hand equipment